

## WIPO speech-to-text: automatic generation of meeting verbatim

Bruno Pouliquen, Akshat Dewan & Michal Ziemski Advanced Technology Application Center (ATAC) World Intellectual Property Organization (WIPO)

UN Innovent UNOG, 16Jan 2020

# Summary of WIPO(AI)-based Tools and Applications

AI="Deep supervised machine learning"

#### **Text processing:**

- WIPO Translate (Neural Machine) Translation)
- Classification & Transliteration\*
- Chatbots\*

#### Image similarity processing:

- Image classification (logos)
- ➤ Image-based search

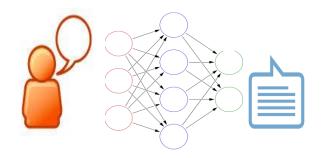
#### Speech processing:

- Speech to text
- Search in video-audio
- Speech to translated text\*

**Disclaimer:** Any machine translation or speech processing tool, including WIPO's, is NOT designed to replace the need for human intervention – It is just a "tool", to aid humans in making their intervention

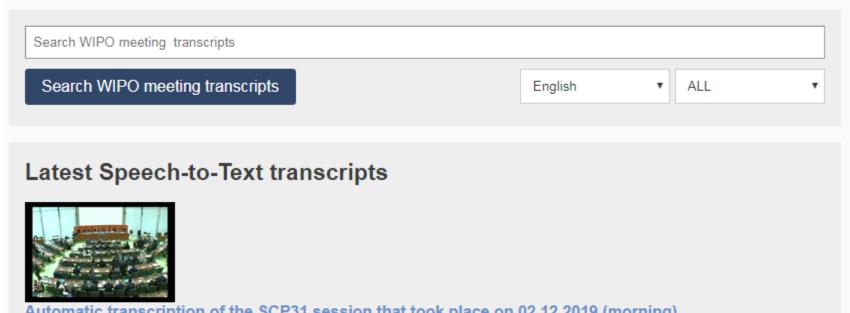
more effective and efficient

#### WIPO Speech-to-text



- An example of machine learning in house development based on WIPO conferences (+ other institutions)
- E.g. two pilot WIPO conferences are indexed at <a href="http://www.wipo.int/s2t">http://www.wipo.int/s2t</a>

#### **WIPO Speech-to-Text**



Live demo

WIPO
WORLD
INTELLECTUAL PROPERTY
ORGANIZATION

Automatic transcription of the SCP31 session that took place on 02.12.2019 (morning)

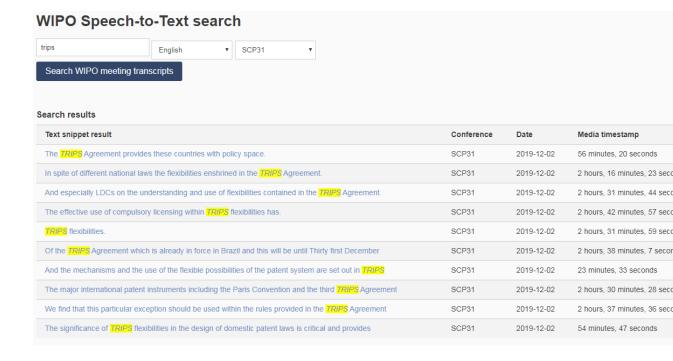
Mon, 02 Dec 2019 14:01:12 CET

### Speech-to-text: WIPO conference example

Text is aligned with the video



Search example:



https://www.wipo.int/s2t/search.html?conf\_id=SCP31&language=en&search.

#### Live presentation

Live demo on WIPO public interface:

## http://www.wipo.int/s2t

An example of English transcript:

https://www.wipo.int/s2t/CDIP24/CDIP\_24\_2019-11-21\_PM\_1\_mp4.html?start\_time=1964.88

An example of Spanish translation:

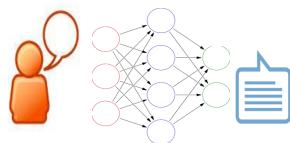
https://www.wipo.int/s2t/CDIP24/CDIP\_24\_2019-11-22\_PM\_1\_mp4\_tr\_es.html

An example of search:

https://www.wipo.int/s2t/search.html?conf\_id=CDIP24&search\_query=education



#### WIPO S2T: Summary



- WIPO's own AI tool: in-house development based on open source;
  - We can share our tool;
  - We can install and run it on our own premises (and also process confidential meetings).
- Trained specifically on conference speeches;
- Robust: launched during two weeks of WIPO conferences;
  - An innovative way to improve rapid access to meeting information;
  - Transcripts in English only (other UN languages to be explored);
  - Transcripts + WIPO Translate (for French, Spanish, Russian, Chinese and Arabic), quality to be properly evaluated;



## Features of WIPO S2T

- Pros
  - Fast
  - At par accuracy with other machine learning commercial S2T service providers
  - Cloud or on premise deployment
  - Performs well on speech with diverse accents
  - Speaker independent
- Cons
  - Currently, WIPO S2T only supports English
  - For now, WIPO S2T does not support real-time processing (for live captioning)
  - Far from publishable quality



#### S2T: Latest Developments

- Domain adaptation
- New User Interface
- Multilingual search
- Edit Interface



#### S2T: What next?

- Real time captioning
- Speaker time stamping
- Continue improving speech recognition for EN
- Improve domain adaptation
- Improve automatic translation
- Support other languages (French, Spanish, then Chinese, Russian & Arabic)



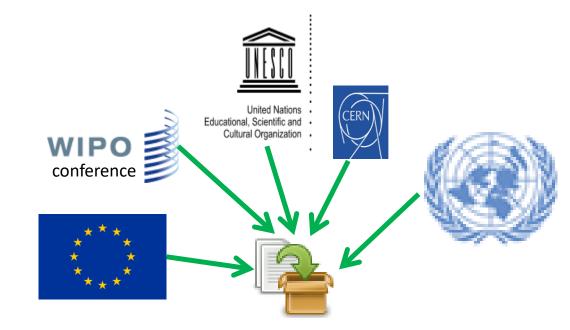
#### S2T: use cases

- Quick meeting records delivery
- Search
- Archived knowledge discovery
- Improving accessibility (closed captioning)
- ... and more to come



#### Speech: mixing data from various sources...

- WIPO conferences
- European Parliament
- UN
- UNESCO
- CERN
- ILO...

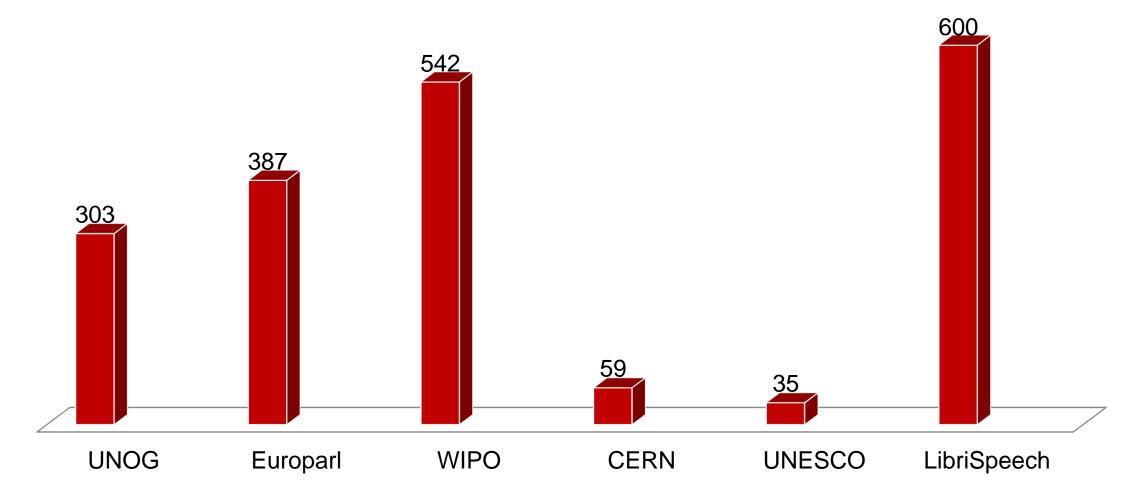


- Agreement signed with UNESCO, UNOG, CERN, WTO, ILO,
- Interest: ECB...



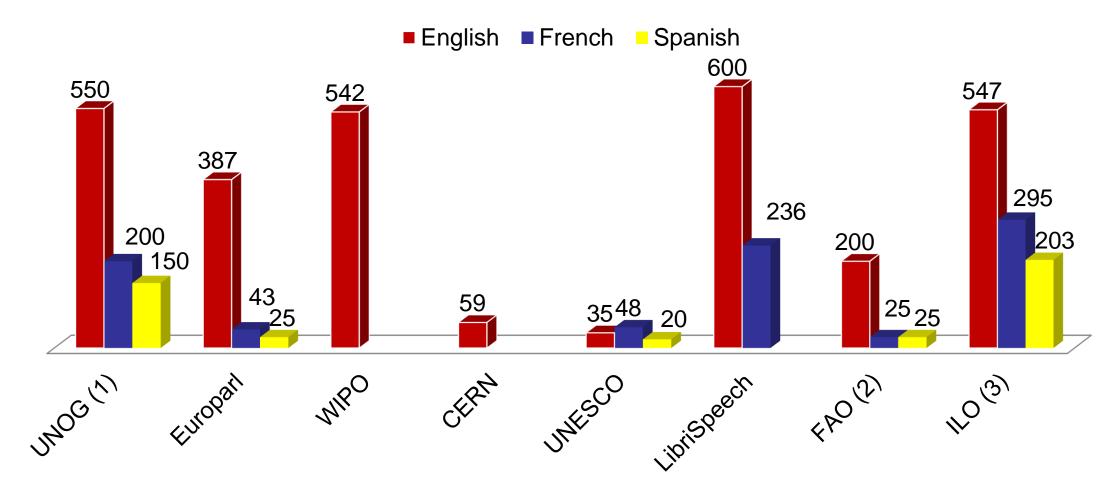


## Current training data





#### Incoming training data



- (1) Unog English data to increase by ~ 150 h
- (2) FAO data not properly aligned (pdf conversion needed)
- (3) ILO not processed



#### Collaboration

- WIPO's interest
  - Collect training data
  - State-of-the-art S2T in all official UN languages
- Your interest
  - Free and open source S2T
  - Possibility of a support contract

Win Win!



#### Expanding our AI footprint to assist other organizations

- WIPO's advances and innovations in AI are valuable externally
  - Intellectual Property industry, and Science and Tech community;
  - Member states and national/regional Intellectual Property Offices;
  - UN-family organizations, and other international institutions.
- WIPO is mindful of the growing global digital divide and thus committed to providing inclusive access to WIPO AI tools
- Currently following a demand-driven approach in licensing our AI tools

