**Registration through INDICO**

Registration of participants for all approved meetings, conferences, events or exhibits is managed through

the Indico on-line registration and accreditation system

email: [support.accreditation@un.org](mailto:support.accreditation@un.org)

Tel.: +41 (0)22 917 24 00

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**CERD Secretariat**

Fax: +41 22 917 90 08  
E-mail: [cerd@ohchr.org](mailto:cerd@ohchr.org)  
 **For individual complaints**  
Petitions Team  
Fax: + 41 22 917 90 22 (particularly for urgent matters)  
E-mail: [petitions@ohchr.org](mailto:petitions@ohchr.org)

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**Official/Parliamentary documents**

Contact: Distribution Officer

email: [distribution-counters@un.org](mailto:distribution-counters@un.org)

Tel.: + 41 (0)22 917 49 00

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**Informal documents**

Statements, speeches, other materials provided by the secretariat, nameplates, infrastructure and facilities, necessary assistance in the rooms

Contact: Meeting Services Assistants

either in person, in the conference room, or

email: [speeches@un.org](mailto:speeches@un.org)

Tel.: +41 (0)22 917 22 01

**UN Documents Helpdesk & Print on Demand for delegates**

email: [un-documents-helpdesk@un.org](mailto:un-documents-helpdesk@un.org)

Tel.: +41 (0)22 917 49 00

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**ONG Liaison Unit**Currently opened on ﬁxed appointment from Monday to Friday  
Opening hours: 9.00 - 11.00 a.m. and 2.00 - 4.00 p.m.  
Palais des Nations, Office of the Director-General, Rooms 141 to 145

Tel: + 41 (0)22 917 13 04 or +917 21 78   
email: unog.ngo@un.org

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**Building-related services**For any issues related to cleaning, power, lighting, ventilation & locksmithing.   
Contact the Facilities Management Section Helpdesk from 7 a.m. to 7 p.m

Tel: +41 (0)22 917 25 48   
email: [Facilities-COVID-Qs@un.org](mailto:Facilities-COVID-Qs@un.org)

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**Press/Media Enquiries**

Tel: +41 (0)22 917 23 02 or +41 (0)22 917 23 25

email: [press\_geneva@un.org](mailto:press_geneva@un.org)

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**Accreditation for journalists**:

Please contact the information service  
+41 (0)22 917 43 59 or +41 (0)22 917 23 25

email: [accreditation-media@un.org](mailto:accreditation-media@un.org)

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**Lost and found office**

Tel.: +41 (0)22 917 29 00

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**Emergencies**

For emergencies outside the Palais des Nations call 112

Emergencies within the Palais dial [+41 (0)22 917 71 12](tel:+41%20(0)22%20917%2071%2012)

For administrative matters related to COVID-19

email: [UNOG-COVID-Qs@un.org](mailto:UNOG-COVID-Qs@un.org)

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