# Global high-level technical meeting on NCDs in humanitarian settings: building resilient health systems, leaving no-one behind

Tuesday 27 February 2024 – Thursday 29 February 2023 09:00–17:30 Central European time (CET) UN City, Copenhagen, Denmark

# Provisional agenda

Tuesday, 27 February 2024 Day Chair:	
12.00-14.00	Registration and lunch
14:00-14:10	Security briefing
14:10-14:35	<ul> <li>Welcome session</li> <li>Welcome remarks</li> <li>High-level representative from the Government of the Kingdom of Denmark</li> <li>Director-General WHO</li> <li>Assistant High Commissioner UNHCR</li> <li>WHO Regional Director for Europe</li> </ul>
14:35-14:55	Keynote address: PLWNCD and/or refugee
15:00-16:30	Keynote address: WHE Executive Director and UNHCR Director for the Division of Resilience and Solutions High-level panel (5–7 maximum):  Objectives: Setting the scene Increasingly complex global context. Multiple concurrent interconnected crises (state of poly or permacrisis). This includes crises caused by hazards/challenges including: outbreaks and pandemics such as COVID-19; climate change and its effects; conflict resulting in forcibly displaced persons; shifting demography and epidemiology; economic and political uncertainty and insecurity. Resulting in increasing frequency and complexity of crises, acute and protracted. Need to identify pathways to build resilience in the health sector including for NCDs. This includes sustainable financing across the health, humanitarian and development nexus.
16:30-17:00	Closing of Day 1  Moderator: Introduction to CVENT and formation of interactive word clouds

Wednesday, 28	January 2023 Day Chair
09:00-09:30	Introduction session: Setting the scene
	Welcome from the day chair Review of CVENT and conference social media
	<ul> <li>Overview of meeting objectives, and expected outputs including sharing lessons across countries and regions, agreeing individual actions to be taken forward, and forming recommendations to feed into the report to the UNSG.</li> <li>Brief overview of meeting structure and agenda including:         <ul> <li>Plenaries: (1) governance, financing and other strategic considerations with a focus on preparedness, (2) operational challenges and priorities with a focus on emergency response, (3) FCV and protracted refugee crises</li> <li>Side events</li> <li>Break out room</li> </ul> </li> <li>Setting the scene - Learning from country and regional experiences         <ul> <li>Introduction to and brief overview of findings from the landscape review and the regional consultations and how these fit with the meeting structure.</li> </ul> </li> </ul>
09:30 -11:00	Technical segment – Plenary 1: Governance, financing and other strategic considerations with a focus on preparedness
	Moderator:  Objective: To outline the governance (policy, legislation, etc.), leadership and financing challenges in providing NCD care in emergencies; learn from country initiatives to address these challenges ("strategic levers"). This session will introduce the HEPR framework and look particularly at preparedness and resilience strengthening activities.
	Keynote:
	Voices of refugees or displaced persons including people with lived experience with NCDs (presentation/video): This might focus on the experience of someone living with an NCD during a crisis, the barriers to care they experienced and what they would like to see in terms of policy etc. or their experience influencing the discussion following the pandemic and any results they are noting. This once again may explore community participation/advocacy, etc., or specific asks from policy-makers, applying this to other emergencies.  Moderated panel: Voices from the field (with nominated country representatives)
11:00-11:30	Movement break
11:30-13:00	Technical segment – Plenary 2: Operational challenges for NCD service delivery; new models and innovation with a focus on emergency response  Moderator:  Objective: Review the variety of operational challenges (or operational levers) for effective NCD emergency response, including supply and procurement, effective service delivery, community participation and protection, surveillance and health information and emergency coordination. This session will reference the HEPR framework, and will focus particularly on
	emergency response.
	Voices of persons with lived experience (presentation/video):  Keynote on:
	Examples of service delivery models in acute and protracted crisis using country examples:
	Panel discussion: Voice from the field (with nominated country representatives)

13:00-14:00	Lunch and physical activity break
14:00–15:30	Multistakeholder partners' forum  Two panels exploring different partners experiences and plans for strengthening NCD integration; and their recommendations for UN and Member States.
15:30-16.00	Movement break
16:00-17:30	Afternoon side events are an opportunity for participants to delve into more detailed discussion on particular topics. Self-selection of side events must be done prior on 27 February.  Side event 1: Dialysis  Moderator:  Panel:  Side event 2: Diabetes  Moderator:  Panel:  Side event 3: Cancer  Moderator:  Side event 4: Palliative care  Moderator:  Panel:
18:30-20:30	Reception hosted by the Government of the Kingdom of Denmark
	Location TBD

Thursday, 29 F	Thursday, 29 February 2024 Day Chair	
08:30-10:00	Breakfast side events: Side event 5: Policy, inclusion, service delivery related to refugees: From full inclusion in national systems to service provision by civil society partners in camps.  Moderator: Panel: Side event 6: Preparedness Moderator: Panel: Side event 7: Research Moderator: Panel: Side event 8: Digital innovation Moderator: Panel:	
10:00-10:20	Healthy break	
10:20-10:30	Welcome and brief recap from Day 2  Review of social media, data generated from Cvent  NCD Department, WHO headquarters	
10:30-12:00	Technical segment – Plenary 3: The long view: Fragility, protracted crises, displacement and refugee health needs  Objective: To cover some of the issues specific to protracted crises (FCV) and protracted refugee settings, including: (1) sustaining NCD care for long term refugee populations; (2) financing NCD care for refugees; (3) ongoing capacity building in FCV. Although the primary focus of the session is on refugees/protracted settings, the country case studies will give visibility to barriers and solutions which have not been evoked in the other plenaries.  Voices of refugees including people with lived experience with NCDs  Keynote on: Linking the long view with evidence generation through research: Paving the way for health policies/ strategies that are inclusive of refugee health.  Presentations and panel with country representatives (with nominated country representatives)	
12:00-13:00	Parallel in-depth break out groups  Participants will break into preassigned breakout groups. There are 10 groups covering five themes.  Each group will have the opportunity to discuss their topic in depth with the aim of forming recommendations for individual MS to take forward. The moderator will have a set of questions, and draft recommendations to use as discussion points with participants.  #1: Policy, legislation and financing (especially refugee scenarios)  Moderator:  Moderation support by WHO Secretariat:  Country example:  #2: Community engagement  Moderator:  Moderation support by WHO Secretariat:  Country example:	

#### #3: Addressing supply barriers

Moderator:

Moderation support by WHO Secretariat:

Country example:

## #4: Models of care/service packages

Moderator:

Moderation support by WHO Secretariat:

Country example:

#### #5: Data and information

Moderator:

Moderation support by WHO Secretariat:

Country example:

#### 13:00-14:00 Lunch break

# 14:00–15:00 Break out gro

## Break out groups: developing key recommendations

Participants will return to their original breakout group and focus on developing recommendations that might be used as part of the 2024 report to the UNSG. This may include national, regional or global recommendations. The moderator will have a set of questions, and draft recommendations to use as discussion points with participants.

#### #1: Policy, legislation and financing (especially refugee scenarios)

Moderator:

Moderation support by WHO Secretariat:

Country example:

#### #2: Community engagement

Moderator:

Moderation support by WHO Secretariat:

Country example:

#### **#3: Addressing supply barriers**

Moderator:

Moderation support by WHO Secretariat:

Country example:

#### #4: Models of care/service packages

Moderator:

Moderation support by WHO Secretariat:

Country example:

## **#5: Data and information**

Moderator:

Moderation support by WHO Secretariat:

Country example:

# 15:00-15:10 Healthy break

#### 15.10-16:50

#### **Reflections and summary**

Moderator:

#### Summary and conclusions from the breakout groups

Moderators from each breakout group will identify key recommendations from their breakout session, followed by a group discussion to consolidate and agree on the recommendations to go forward.

#### #1: Policy, legislation and finance

	#2: Community engagement  #3: Addressing supply barriers  #4: Models of care, service packages  #5: Data and information
16.50 17.15	Commentary on the deliberations and outcomes of this meeting Reflections from representatives of refugees and people with lived experience with NCDs
16:50-17:15	Closing plenary  Final review of social media and Cvent with word cloud of commitments  Closing remarks from:  Government of the Kingdom of Denmark  UNHCR
	NCD Department, WHO headquarters or WHO Regional Director for Europe