

## **Registration through INDICO**

Registration of participants for all approved meetings, conferences, events or exhibits is managed through the Indico on-line registration and accreditation system

email: [support.accreditation@un.org](mailto:support.accreditation@un.org)

Tel.: +41 (0)22 917 24 00

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## **Pass & ID badging services**

The Pregny Pavilion will be closed due to exterior improvement works slated to start on Monday, 9 October 2023 and will be completed by the end of February 2024.

Badge issuance for conference participants requiring accreditation will be done at **Peace Gate Bis** from 8 a.m. to 5 p.m.

## **CAT Secretariat**

Tel: + 41 (0)22 917 90 00

Email: [ohchr-cat@un.org](mailto:ohchr-cat@un.org)

### **For individual complaints**

Petitions Team

E-mail: [ohchr-petitions@un.org](mailto:ohchr-petitions@un.org)

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## **Official/Parliamentary documents**

Contact: Distribution Officer

email: [distribution-counters@un.org](mailto:distribution-counters@un.org)

Tel.: + 41 (0)22 917 49 00

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## **Informal documents**

Statements, speeches, other materials provided by the secretariat, nameplates, infrastructure and facilities, necessary assistance in the rooms

Contact: Meeting Services Assistants  
either in person, in the conference room, or

email: [speeches@un.org](mailto:speeches@un.org)  
Tel.: +41 (0)22 917 22 01

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### **UN Documents Helpdesk & Print on Demand**

email: [un-documents-helpdesk@un.org](mailto:un-documents-helpdesk@un.org)  
Tel.: +41 (0)22 917 49 00

### **Technological issues in the meeting room**

Call ICTS Helpdesk at + 41 (0)22 917 33 33

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### **Building-related services**

For any issues related to cleaning, power, lighting, ventilation & locksmithing,  
Contact the Facilities Management Section Helpdesk from 7 a.m. to 7 p.m

email: [Facilities-COVID-Qs@un.org](mailto:Facilities-COVID-Qs@un.org)  
Tel: +41 (0)22 917 25 48

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### **Press/Media Enquiries**

Tel: +41 (0)22 917 23 02 or +41 (0)22 917 23 25  
email: [press\\_geneva@un.org](mailto:press_geneva@un.org)

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### **Accreditation for journalists:**

Please contact the information service  
+41 (0)22 917 43 59 or +41 (0)22 917 23 25  
email: [accreditation-media@un.org](mailto:accreditation-media@un.org)

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**Lost and found office**

Tel.: +41 (0)22 917 29 00

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**Emergencies**

Emergencies outside the Palais des Nations call 112

Emergencies within the Palais dial +41 (0)22 917 71 12