

when iLearn
WHO learns

Welcome to WHO HQ Geneva

UN User group event

13 March 2023

Hosted at WHO HQ in Geneva

It's time to rebuild work



HOW TO GET HERE

The Cornerstone Convergence Day will take place in Salle T in the New Building of WHO Headquarters on 20 Avenue Appia.

There is very limited parking on the WHO premises for non-staff. All are encouraged to use public transport to get there.

- A free “Geneva Transport Card” can be obtained from the hotel you lodge in, offering the use of public transport free of charge during your stay (bus, tram, train, boat (mouettes genevoises). Please ask the reception at your hotel for this card. Further information is available from the Geneva Tourism & Convention Bureau - <http://www.geneve-tourisme.ch>.
- If you do not have free public transport from your hotel, you must purchase your ticket before entering buses/trams as random inspections are carried out on public transport. Individual tickets are available from vending machines at main bus stops. Prepaid cards **Unireso Cartabonus**, for multiple trips may be purchased at any newsagent in town bearing the “TPG” sign, and at the main railway station (Gare Cornavin). You don’t need to validate your ticket once onboard.

WHO Headquarters can be reached as follows with Public Transport:

- Bus “8” - Monday to Friday (runs from Veyrier, OMS (WHO) to ILO its last stop and vice versa - passing through Rive (town centre), Place Cornavin (the main railway station – also popularly known as Gare Cornavin) and Place des Nations (Palais des Nations).
- PS: Bus 8 last stop is the ILO stop with 5 minutes’ walk to the WHO Reception.
- During weekends Bus 8 does not get to ILO stop, but stops at Avenue Appia.
- Bus “F” – Weekdays and Weekends (runs from Rue des Gares (behind Gare Cornavin, the main railway station) to Gex, France, and vice versa.
- PS: Bus F stops at OMS (WHO) – about 5 minutes’ walk to the WHO Reception. It passes through Palais des Nations and Ferney Voltaire, France.
- Bus “28” - Weekdays and Weekends (runs from Jardin Botanique - close to WTO) to the Airport and vice versa. It passes through Palais des Nations. From Gare Cornavin take Bus 1 to the Jardin Botanique.
- PS: Bus 28 stops at OMS (WHO) – about 2 minutes’ walk to the WHO Reception.

REGISTRATION & SECURITY

- **ACCESS BADGE**

WHO HQ has introduced a new magnetic access badge. Access badges are ready for collection at the WHO Reception in the evening before your meeting.

- **REGISTRATION** (<https://indico.un.org/e/cornerstone>)

Participants are requested to collect their magnetic access badge before 9am in the morning on the day of the meeting to avoid delays. Please bring your UNLP or passport as a form of identification, in order to receive your Access Badge.

You will need your badge every time you enter and leave the buildings.

- **SECURITY**

If you face a security-related emergency at HQ, call +41(0)227911117, or if have a particular question concerning your security while in Geneva, please contact WHO security office/duty officer at +41 (0) 22 791 1152.

Geneva can generally be regarded as a safe city with a low rate of violent crime. However, pickpocketing and purse or cell-phone snatching do occur in the vicinity of, or within, the train and bus stations, and the airport and in public parks. Participants are advised to take the following precautions when moving around the city:

- stay alert – watch your luggage and briefcase
- avoid walking alone at night – keep to well-lit areas
- be aware of individuals posing as police – always ask for proper identification before surrendering your passport or complying with any requests
- be particularly vigilant at the airport, train station and when checking into your hotel never leave anything on car seats, doing so attracts the attention of thieves



EMERGENCY NUMBERS	GENEVA	WHO
FIRE	118	11117
POLICE	117	11117
AMBULANCE SERVICE	144	11114

- **MAIN RECEPTION DESK**

The colleagues at the main reception desk will provide information to visitors in connection with facilities available in the building and will also call for taxis.

- **WHO WIRELESS NETWORK ACCESS (WIFI)**

All the main meeting rooms and corridors in the main building have WIFI access. This is an open network for visitors with personal devices. If you require assistance, please call the Global Service Desk at 17000 from any WHO desktop phone.

- **FACILITIES FOR PERSONS WITH DISABILITIES**

The new building and Annexes L and M are all accessible to persons in wheelchairs; pavement kerbs have been replaced by ramps wherever necessary, including at the bus stop. Four parking spaces in Parking P4 near the entrance to Annex L are reserved for persons with disabilities. All elevators, some toilets and a telephone (near the main reception) have been specially equipped for persons with disabilities.

- **COAT STANDS**

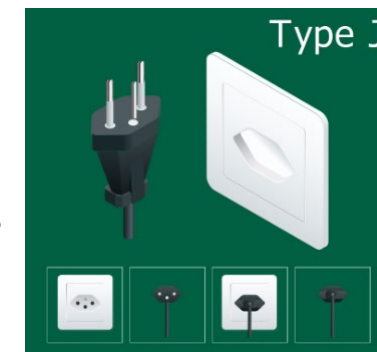
Unattended coat stands are available in several parts of the building, i.e. near the main entrance, outside the meeting room and all other conference rooms, and in the restaurant. The Organization cannot accept responsibility for coats or belongings left at coat stands. Please do not leave your valuables, especially briefcases and laptop computers, unattended.

- **BANK**

There is a Bancomat/ATM available on the lower level of the main hall (S1), around the "Bar à café" in the WHO main B building.

A UBS bank is in the ILO building (which requires a valid ID to enter), which is a short walk away from the WHO.

GOOD TO KNOW



- **ELECTRICITY PLUGS**

Switzerland uses type C (2-pin) and Type J (3-pin) plugs. (Type C 2-pin plugs also fit J sockets. Most power sockets are designed for three pin round plugs. The standard continental type plug with two round pins, applied for many electrical travel products, may be used without problem. If you are bringing a laptop with non-Swiss plug, please bring an international plug adaptor.

- **LOST AND FOUND PERSONNAL PROPERTY**

If a valuable article disappears under circumstances where an investigation may be required, the loss should immediately be reported to the Security Officer at the Reception:

Main entrance, telephone 13153, 13164 or send an email to security@who.int

The report should later be confirmed by completing form WHO 708 "Declaration of a Missing Item", which provides a detailed account concerning the circumstances of the disappearance.

Articles or sums of money found in the premises of WHO headquarters should be handed in at the Reception desk. The Security Office keeps all found articles in a secure location while sums of money are deposited with the Treasury. Any lost property found in the restaurant is retained by the manager for a period of twenty-four hours before being forwarded to the Reception

WHAT TO EAT ON CAMPUS?



WHO CAFETERIA ("Le Self")

- The WHO restaurant, located in the B building, is open from 11:30 to 14:00, from Monday to Friday
- 5 menus are proposed daily (World, Healthy, Market, Tradition and Eat'Italy) with two garnishes upon your choice. The menus include beef, pork, fish, rice, potatoes, legumes and cheese. The restaurant also serves the Menu Végétarien, and "La Pasta Cook", composed of pasta and salad bowl.
- A self-service buffet of hors- d'œuvre and desserts are also proposed.



SNACK-COUNTER

- The snack-counter "Bar à café", is located on the lower level of the main hall (S1), beside the WHO main cafeteria, and is open from 7:30 to 16:30, from Monday to Friday, and proposes hot and cold beverages, "viennoiserie", sandwiches and salads.
- Vending machines for snacks and hot and cold beverages are located throughout the main building and in the L and M annexes.
- Both Cafeterias take CHF and VISA/MAESTRO cards.



THE WHO BOOKSHOP

- Need a souvenir? Shop WHO publications at 50%! You can also choose from a wide range of WHO branded merch.
- Every weekdays from 9am-to 4.30pm



NO SMOKING

Anywhere on WHO premises