

In the context of the COVID-19 pandemic situation,
please note that we have been working on risk mitigation measures
and appeal to the sense of responsibility of all concerned in respecting prevailing procedures.

UN Documents Helpdesk

located in E building – 2nd floor, nearby door 40 entrance

welcomes you

From Monday to Friday: from 8h30 a.m. to 12h30 p.m. & from 1h30 p.m. to 5h00 p.m.

and provides you with the following services:

- Print on demand of official documents
- Personalized assistance for clients wishing to search for, share, download documents on USB keys
- Tailored training (upon appointment) on the use of the Official Documents System (ODS), various secretariats' websites and relevant applications
- Upon advance request, preparation of sets of documents, in any UN official languages combination, downloaded to USB keys or in hardcopy.
- For remote assistance for the above services, please contact us:

e-mail: un-documents-helpdesk@un.org or distribution-counters@un.org

Tel.: + 41 (0)22 917 49 00 (last five digits from inside the premises)