

Registration through INDICO

Registration of participants for all approved meetings, conferences, events or exhibits is managed through the Indico on-line registration and accreditation system

email: support.accreditation@un.org
Tel.: +41 (0)22 917 24 00

CAT Secretariat

Fax: [+41 22 917 90 08](tel:+41229179008)
E-mail: cat@ohchr.org

For individual complaints

Petitions Team

Fax: + 41 22 917 90 22 (particularly for urgent matters)
E-mail: petitions@ohchr.org

Relocation of Pass & ID badging services

For conference participants, media, NGOs and members of Permanent Missions: Villa les Feuillantines Avenue de la Paix 13, 1211 Genève 10
Weekdays from 8 a.m. to 4.45 p.m.

Official/Parliamentary documents

Contact: Distribution Officer
email: distribution-counters@un.org
Tel.: + 41 (0)22 917 49 00

Informal documents

Statements, speeches, other materials provided by the secretariat, nameplates, infrastructure and facilities, necessary assistance in the rooms

Contact: Meeting Services Assistants
either in person, in the conference room, or

email: speeches@un.org
Tel.: +41 (0)22 917 22 01

UN Documents Helpdesk & Print on Demand for delegates

email: un-documents-helpdesk@un.org
Tel.: +41 (0)22 917 49 00

ONG Liaison Unit

Currently opened on fixed appointment from Monday to Friday
Opening hours: 9.00 - 11.00 a.m. and 2.00 - 4.00 p.m.
Palais des Nations, Office of the Director-General, Rooms 141 to 145

Tel: + 41 (0)22 917 13 04 or +917 21 78
email: unog.ngo@un.org

Technological issues in the meeting room

Call ICTS Helpdesk at + 41 (0)22 917 33 33

Building-related services

For any issues related to cleaning, power, lighting, ventilation & locksmithing.
Contact the Facilities Management Section Helpdesk from 7 a.m. to 7 p.m

Tel: +41 (0)22 917 25 48
email: Facilities-COVID-Qs@un.org

Press/Media Enquiries

Tel: +41 (0)22 917 23 02 or +41 (0)22 917 23 25

email: press_geneva@un.org

Accreditation for journalists:

Please contact the information service
+41 (0)22 917 43 59 or +41 (0)22 917 23 25

email: accreditation-media@un.org

Lost and found office

Tel.: +41 (0)22 917 29 00

Emergencies

For emergencies outside the Palais des Nations call 112

Emergencies within the Palais dial +41 (0)22 917 71 12

For administrative matters related to COVID-19

email: UNOG-COVID-Qs@un.org
