

Registration through INDICO

Registration of participants for all approved meetings, conferences, events or exhibits is managed through the Indico on-line registration and accreditation system

Email: support.accreditation@un.org

Tel.: +41 (0)22 917 24 00

Relocation of Pass & ID badging services

For conference participants, media, NGOs and members of Permanent Missions:

Villa Les Feuillantines

Avenue de la Paix 13, 1211 Genève 10

Weekdays from 8 a.m. to 4.45 p.m.

Please refer to the following plans indicating [the location of Villa Les Feuillantines](#).

ECE Secretariat

Contact : Mme Alina Gugkaeva

Email : alina.gugkaeva@un.org

Tel.: +41 (0)22 917 3240

Official/Parliamentary documents

Contact: Distribution Officer

Email: distribution-counters@un.org

Tel.: + 41 (0)22 917 49 00

Informal documents

Statements, speeches, other materials provided by the secretariat, nameplates, infrastructure and facilities, necessary assistance in the rooms

Contact: Meeting Services Assistants

Email: speeches@un.org

Tel.: +41 (0)22 917 22 01

UN Documents Helpdesk & Print on Demand

email: un-documents-helpdesk@un.org

Tel.: +41 (0)22 917 49 00

Technological issues in the meeting room

Call ICTS Helpdesk at + 41 (0)22 917 33 33

Facilities service

For any issues related to cleaning, power, lighting, ventilation & locksmithing, Contact the Facilities Management Section Helpdesk from 7 a.m. to 7 p.m

email: Facilities-COVID-Qs@un.org

Tel: +41 (0)22 917 25 48

Press/Media Enquiries

Tel: +41 (0)22 917 23 02 or +41 (0)22 917 23 25

email: press_geneva@un.org

Accreditation for journalists:

Please contact the information service

+41 (0)22 917 43 59 or +41 (0)22 917 23 25

email: accreditation-media@un.org

Lost and found office

Tel.: +41 (0)22 917 29 00

Emergencies

For emergencies outside the Palais des Nations call 112

Emergencies within the Palais dial +41 (0)22 917 71 12

For administrative matters related to COVID-19
email: UNOG-COVID-Qs@un.org
