PICTURE REQUIREMENTS

💡 You must upload one (1) **color** photo for a badge request. The photo requirements follow the **ICAO standard** and are summarized below. When you upload a photo, the system runs an **automatic check** and verifies whether your photo is compliant with the ICAO required standard. If there are any **problems with the photo**, the system will return an **error message** describing any issues found, e.g. "The head is excessively rotated.", "The overall image quality is insufficient.", etc. You will be obliged to re-upload (or re-take) a photo.

The Size, resolution, and quality must

✅ Measure **2 x 2 inches** (**51 x 51 mm**)

✅ Be between **400 by 400 px** and **2000 by 2000 px**

✅ **Be clear,** and in **focus**

✅ Be in **color**

❌ **Not** be a **cut down/cropped** version of a larger picture

❌ **Not** be **older** than **6 months**

❌ **Not be altered** by computer software

The Content of the photo must

✅ Be a **close-up** of your **full head** and **upper shoulders** (see Figure 2)

✅ Be taken against a **plain background** (white, grey or neutral colour)

✅ Be in **clear contrast** to the background

❌ Contain **no other objects** or **people**

In your photo, you must

✅ Be **facing forward** and **looking straight** at the camera

✅ Have a **neutral expression**

✅ Have your **eyes open**, **visible,** and free from reflection or glare from glasses

❌ **Not** have **hair in front** of your **eyes**

❌ **Not** have a **head covering** (**unless** it's for **religious** or **medical** reasons)

❌ **Not** have anything **covering your face**

❌ **Not** have any **'red eye'**

❌ **Not** have any **shadows** on your **face** or behind you

🕶 **Not** wear **glasses** that **cover** your **eyes**. You can wear reading glasses, but your **eyes must show fully through clear lenses** without glare or reflection.

The size of your image (face)

Your image - from the **crown of your head to your chin** - must be approximately **1 inch** (**25mm**) high and positioned in the center of the photo. If you use the **Take a picture** option with your device camera, the interface will guide you with a green oval shape.
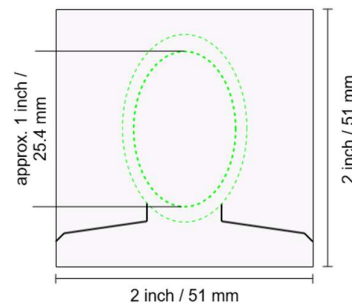
Figure 1: Photo size chart

Figure 2: Samples of compliant and non-compliant photos